



COEUR MINING WELLNESS CENTER

Powered By **PMR**
HEALTHCARE
SINCE 2005

Happier, Healthier Lives

Here's what we want you to know about the new clinic!

What is the Coeur Mining Wellness Center?

Your employer values you and your hard work. That's why Coeur Mining is partnering with PMR Healthcare to invest in your family's health! The Coeur Mining Wellness Center will provide health plan members with easy access to healthcare services including primary care, prevention, wellness, acute/episodic care, and more. The clinic will be able to handle the vast majority of the medical issues you and your family would typically visit a primary care practitioner or urgent care for.

Who is PMR Healthcare?

PMR Healthcare (PMR) has been providing operating private health and wellness clinics for employers like yours for over two decades! PMR clinics offer eligible employees and their family members high quality primary care, episodic care, root cause medicine, access to prescriptions and lab services, and more.

Will the Coeur Mining Wellness Center actually be free to use?

Yes, it's really free! The clinic will not accept any payments from patients for any reason. Your employer has invested in you and your family's health by giving you unlimited access to the clinic at no cost.

What's the difference between this clinic and urgent care?

Unlike urgent care, the Coeur Mining Wellness Center will be FREE for eligible patients to use! More importantly, the clinic focuses on primary care and preventative care. Instead of treating your sore throat and sending you on your way, the PMR medical team supports your health to help avoid the sore throat to begin with! And when you do get sick, they check in to make sure there's no underlying health issue causing those symptoms.

Where is the clinic located and how do I make an appointment or get in touch?

All contact information, including appointment scheduling details, for the clinic will be released shortly- email "subscribe" to pmrcoeurmining@pmrhealthcare.com to stay in the loop!

Who can use the Coeur Mining Wellness Center? Can my family?

Eligible Coeur Mining health plan members (enrolled employees and their enrolled family members/dependents) are invited to access the Coeur Mining Wellness Center at no cost. Employees and family members who are not currently on the Coeur Mining health plan do not have access to the clinic at this time. Please contact your HR department to confirm your eligibility status.

Can my kids use the Coeur Mining Wellness Center?

Children on the Coeur Mining’s health plan are absolutely eligible to be seen at the Coeur Mining Wellness Center. We recommend that young children continue to see a pediatrician as well, as we do not provide all the vaccinations/immunizations that are required for a child’s typical primary immunizing series. However, your PMR medical team has experience providing family practice care and is well-equipped to handle any colds, flus, strep throat, ear infections, etc. bothering your little one. In addition, we offer school/sports physicals for all children in need of them, and offer full physicals to anyone 12+.

What services will be available at the Coeur Mining Wellness Center?

The clinic can handle over 80% of your healthcare needs! Here are some examples:

Service Description	Available?
Unlimited Patient Appointments	✓
Episodic Care <ul style="list-style-type: none">Treatment for colds, flus, ear infections, and other sicknessTreatment for rashes, cuts, bruises, and bumps	✓
Primary Care <ul style="list-style-type: none">Ongoing treatment for illnesses/injuries like high blood pressure, diabetes, asthma, vitamin deficiency, etc.Creating personalized health plans	✓
Preventative Care <ul style="list-style-type: none">Wellness visitsImmunizations (like flu shots)	✓
Chronic Disease Management	✓
Nutrition & Dietary Care <ul style="list-style-type: none">Exercise and diet support; Weight loss assistance, etc.	✓
Support making lifestyle changes (i.e., smoking cessation)	✓
Minor Procedures (call for details)	✓
Physicals <ul style="list-style-type: none">Comprehensive annual physicalsSchool/sports physicals	✓
Prescriptions	✓
Laboratory/Diagnostic Services	✓
Access to health education materials and events	✓
Access to online patient portal with scheduling, patient record, and more	✓

Free healthcare sounds great, but I’m a little concerned-- does this mean that Coeur Mining will be able to access my patient record?

Coeur Mining will **NOT** have access to your patient record! PMR follows all HIPAA rules and regulations to safeguard your personal information. We will never share your personal health records without your consent. The only time any of your information will be shared with Coeur Mining will be for required occupational healthcare testing and workers’ compensation related injury treatment reporting. If you have any questions at all, please reach out. We want to make sure you are confident and comfortable in the knowledge that PMR has been safeguarding our patients’ personal information for over 20 years.